

BARONGWA GRASS SUPPLIERS

TERMS AND CONDITIONS OF SERVICE

1. INTRODUCTION

These Terms and Conditions govern all products and services provided by Barongwa Grass Suppliers.

2. PRODUCTS & SERVICES

We supply and install:

- Landscape Turf
- Sports Turf
- Playground Turf
- Pet Grass
- Instant Grass
- Foliage and Accessories

3. QUOTATIONS

Valid for 7–14 days and subject to stock availability and price changes.

4. PAYMENT TERMS

- 60% deposit required to secure order
- Balance payable prior to delivery or upon completion for installations

5. DELIVERY

- Delivery dates are estimates and may vary
- Delivery fees may apply unless stated otherwise

6. INSTALLATION

- Installation will be done as per agreed scope
- Client must ensure site readiness before installation

7. SITE RESPONSIBILITIES

Client must:

- Provide access to site
- Ensure clear and prepared area

- Provide water and electricity if required

8. RETURNS & REFUNDS

- Custom or cut materials are non-refundable
- Refunds processed within 3–7 working days where applicable

9. WARRANTY

- Manufacturer warranties apply
- No warranty on damage caused by misuse or poor maintenance

10. CANCELLATION

- 20% cancellation fee applies
- Orders already processed may not be cancelled

11. LIABILITY

Barongwa Grass Suppliers is not liable for:

- Installation delays beyond control
- Damage caused after installation
- Indirect or consequential losses

12. GOVERNING LAW

This agreement is governed by South African law including the Consumer Protection Act.

CONTACT DETAILS

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